



Eagle Owl 2.0

The Guarantee for Remote
Access & Support

From Eagle Owl comes Eagle Owl 2.0. Eagle Owl 2.0 is our new solution for fast, reliable, and secure remote support. Your security and operational efficiency are our top priorities.

With Eagle Owl 2.0, you have direct access to our technical support team. Through this online service, our qualified staff can remotely access your machines and provide immediate, efficient technical support. Our secure network connection ensures the privacy of your data and protects against cyber threats.

For our Eagle Owl 2.0 solution, we use the powerful industrial router mbNET and the remote service portal mbCONNECT24. These latest technologies provide a secure and encrypted connection.

Eagle Owl 2.0 saves you money, time and resources. In addition to safety, Eagle Owl 2.0 offers the following production benefits for the efficient operation of your machines: remote support: e.g. checking and adjusting machine parameters or assistance with troubleshooting.

We provide all necessary components in a single package, and our installation instructions are designed to make the process easy for your technicians. With just a few simple steps, your technician can install the components and quickly get your system up and running.

We support you in this process and ensure that the remote connection works successfully. Contact us today to learn more about our remote support solution.

Efficiency improvement with Eagle Owl 2.0

Efficient problem-solving

Our qualified service and software engineers can remotely access your machine, identify issues, and provide immediate solutions without the need for on-site visits.

Minimize downtime

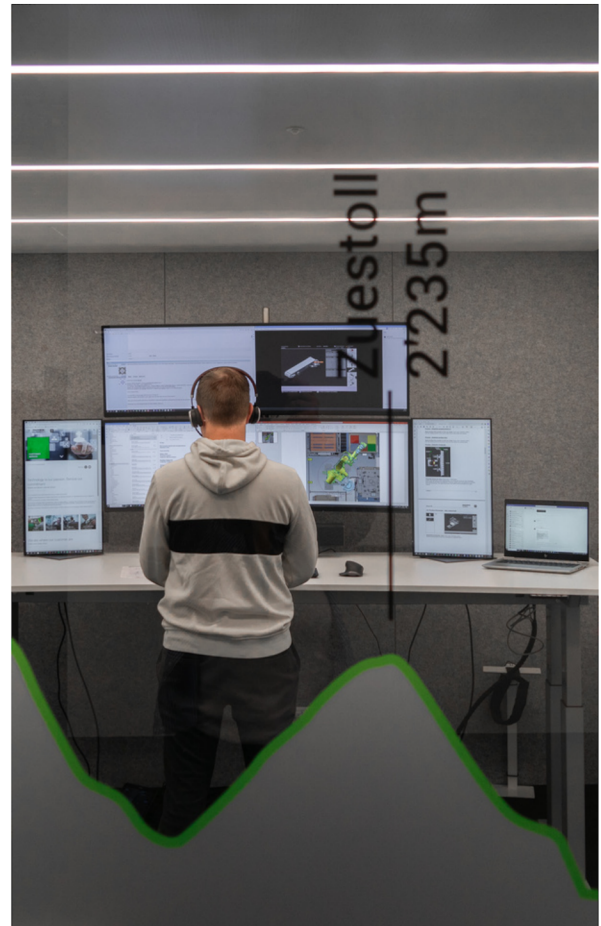
Our secure and efficient support ensures minimal downtime for your production.

Fast remote access

Remote access helps you regardless of location and time.

Highest security

Your security is our top priority. We rely on the latest technologies. Each hardware device leaving our factory is password protected to ensure protection against unauthorized access.



Remote Operations Control Center (R.O.C. Center)
Our solution for efficient remote support

Need help? Please contact us!



PackSys Global AG

Spitalstrasse 38
8630 Rüti
Switzerland

+41 55 253 38 38
service@packsysglobal.com