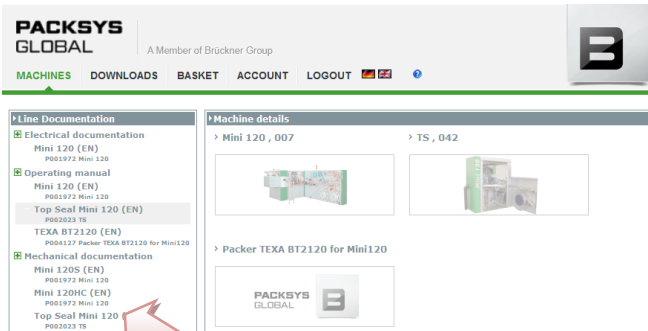


Placing an inquiry in e-Portal

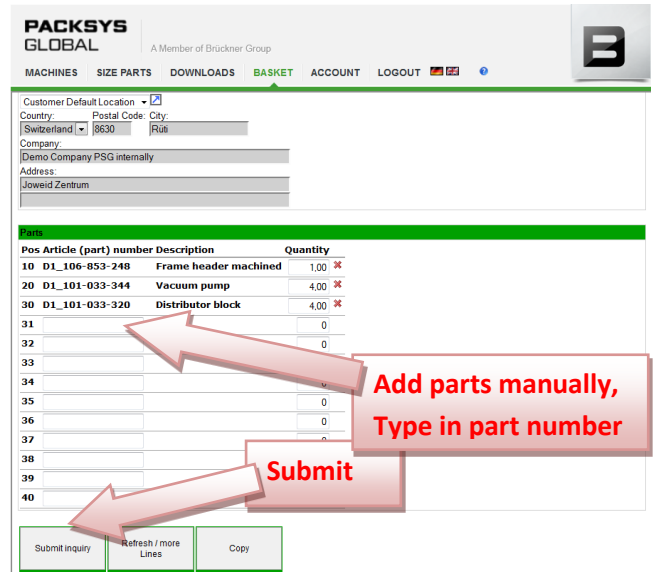
Login to your personal e-Portal account

Option 1: If you know the article number, you can place inquiries directly in the basket.

→ Click on Basket, add parts/article number to list, and submit inquiry.



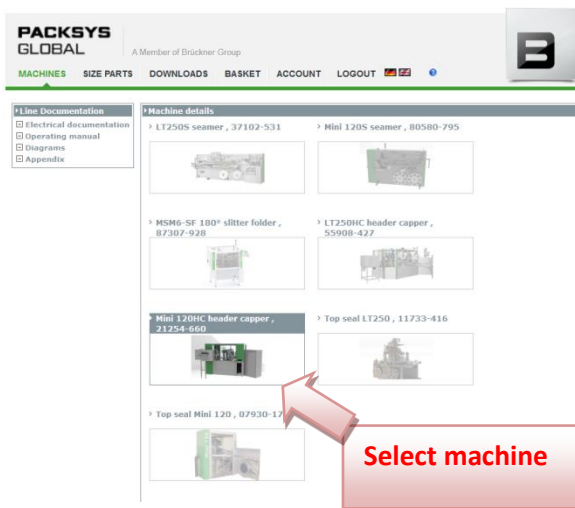
If you do not have exploded views available you can find the part numbers in the mechanical documentation



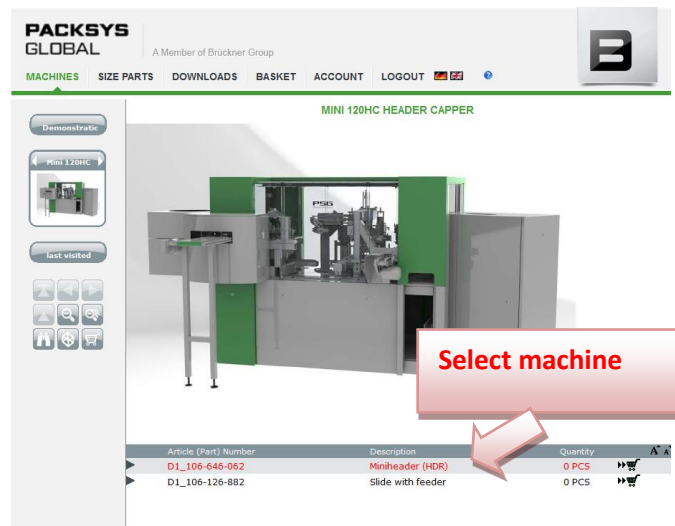
Add parts manually, Type in part number

Submit

Option 2: Select the machine in 3D view and zoom in to the part you want to place an inquiry for.



Select machine



Select machine



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MACHINES SIZE PARTS DOWNLOADS BASKET ACCOUNT LOGOUT

D1_106-646-062 MINIHEADER (HDR)

Select group

Article (Part) Number	Description	Quantity
D1_106-802-455	Capping (CPR) machine	1 PCS
D1_106-823-827	Unloading (ULU)	1 PCS
D1_106-853-236	Frame header (FRH)	1 PCS
D1_106-854-354	Compression (CMP)	1 PCS
D1_106-870-927	Water distributor	1 PCS
D1_106-900-108	Infeed loading (IFL)	1 PCS
D1_106-824-208	Extruder (EXT)	1 PCS
D1_106-925-596	Reloader(RLU)maschine no.33+	1 PCS

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MACHINES SIZE PARTS DOWNLOADS BASKET ACCOUNT LOGOUT

D1_106-853-248

Article (Part) Number: D1_106-853-248
Description: Frame header machined
Quantity: 1,00 PCS

Type amount and add to basket

Select group

Article (Part) Number	Description	Quantity
D1_106-853-248	Frame header machined	1 PCS

Review inquiry and submit

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MACHINES SIZE PARTS DOWNLOADS BASKET ACCOUNT LOGOUT

Account Settings for

- List Inquiries
- List Addresses
- Edit Machine Names
- Change Address
- Change My Userdata
- Change Machine Location

Inquiries related to company DEMO1 (Demo Company PSG internally)

List inquiries

Inquiry ID	Date	Customer
00000195	16.12.2013	Mr. Max Mustermann
00000194	16.12.2013	Mr. Max Mustermann
00000182	28.11.2013	Mr. Max Mustermann
00000181	28.11.2013	Mr. Max Mustermann
00000180	24.09.2013	Mr. Max Mustermann
00000149	23.09.2013	Mr. Max Mustermann
00000148	23.09.2013	Mr. Max Mustermann
00000147	23.09.2013	Mr. Max Mustermann
00000146	23.09.2013	Mr. Max Mustermann
00000083	14.12.2012	Mr. Max Mustermann

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Inquiry

PSG Inquiry Number: 000195
Date / Time: 16.12.2013 / 13:45:52

Customer DEMO1: Demo Company PSG internally
Joweid Zentrum
CH-8630 Rütli

Submitted by: Max Mustermann
psg@demo.com

Parts-Inquiry:

Pos	Article (Part) Number	Description	Reference	Quantity
10	D1_101-016-716	Splice detection	D1_106-646-829 MI Mini-seamer (SMR) with HF heating	1,0 PCS
20	D1_101-030-665	Service unit combination	D1_101-032-618 MI Air maintenance unit cpl.	1,0 PCS
30	D1_100-092-285	Plastic hose	D1_101-032-618 MI Air maintenance unit cpl.	1,0 m
40	D1_100-077-548	Stand off with internal thread and external thread	D1_101-032-618 MI Air maintenance unit cpl.	4,0 PCS

*) References:
MI = Mini 1209 seamer, Machine Number 80580-796, Delivery Date 10.2013
16.12.2013 14:21:01