

## PackSys Global Service Center is reachable 24 x 7

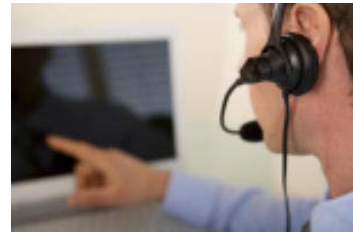
Dear PSG Customer,

YOU are the key element of our business.

In the packaging machinery industry, **PackSys Global** is a trend setter for technology, machine development, technical support, state of the art documentation for machines and “easy click” ordering of service and size parts. Many of our customers world-wide have enjoyed this range of services for a long time.

In order to offer our services to more people, more of the time, we are pleased to inform that our After Sales Service Center is reachable round the clock – 24 x 7

**What does it mean for you?** It does not depend where you are in the world...  
We are always there.



**What services are available?** Our trained technicians, can assist with the following:

- Enquiries for spare parts and/or size parts
- Status updates for quotations, orders, shipments, etc . . .
- Troubleshooting queries

In order that we can provide our best service please send all your servicing requests to

[service@packsysglobal.com](mailto:service@packsysglobal.com)

For urgent situations or to speak to a specialist, please contact our hotline number

**+41 34 427 33 18**

If you have direct contact with individuals in PSG they are at your disposal as well. The PSG Service Center exists in part to provide you with service regardless of whether your personal contacts are present and available or not.

Yours faithfully  
PackSys Global Service Center

**Rüti + Oberburg** (Switzerland) – **Bangkok + Rayong** (Thailand) – **Mumbai** (India)